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Quality Policy

UTEC StarNet are an industry leading UK-based company that provides a wide range of surveying, inspection and design services worldwide to the Telecommunication, Oil and Gas, Nuclear and Renewables sectors.

UTEC StarNet is a company dedicated to quality, professionalism and the highest standard of service. The overall Quality objectives of UTEC StarNet are to: -

- Complete all of our projects to the client’s satisfaction by meeting specified requirements
- Work closely with customers to improve the quality of service and customer satisfaction
- Meet our own high standards of quality, efficiency and value for money
- Promote a high level of awareness and commitment within the Company by use of appropriate training
- Comply with, and continually improve the effectiveness of, the quality management system
- Set and monitor Quality Objectives
- Commit to UTECs Corporate Objectives

Objectives are reviewed at management review meetings and revised as necessary. Quality Objectives are listed in the UTEC StarNet Database (11.01). The objectives reflect:

- Current and future needs of the organisation and the markets served
- Relevant findings from managements reviews
- Project delivery performance
- Levels of satisfaction of interested parties
- Provide resources needed to fulfill these objectives

UTEC StarNet operates a Quality Management System to ISO 9001:2008 Certification standards. The company's quality administration systems, as described in the Quality Manual and detailed in documented procedures, have been assessed and approved by the QHSE Coordinator. The procedures and organisational responsibilities for quality presented in these manuals are understood by every company employee and supported by effort and commitment.

Each and every representative of UTEC StarNet is individually charged with the responsibility for ensuring that these high standards are continuously achieved throughout the duration of each project since it is only through their continuous commitment to quality that our policy will be achieved.

The Managing Director is responsible for the implementation of the Quality Management System. He will constantly monitor the quality performance and will implement improvements when appropriate.

The Managing Director is responsible for meeting the claims of this policy for our company.

Signed.....


Date..... 25 / 10 / 16

Managing Director

The policy is reviewed annually